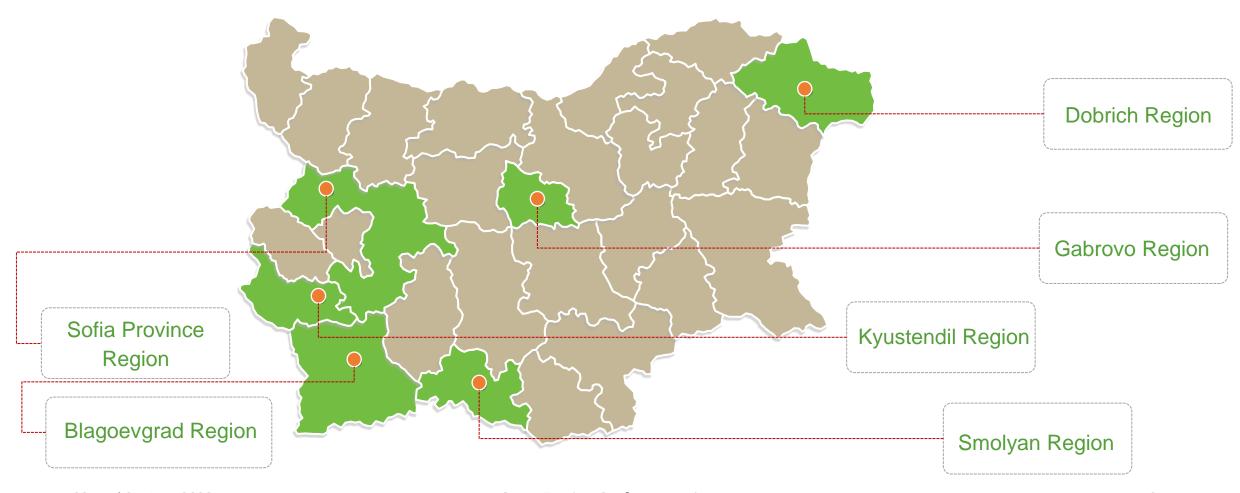








Pilot ETGG2030 Programme in Bulgaria process, results and achievements (2022-2023)



Bulgarian ETGG2030 Expert Coaches



Prof. Mariana Assenova, PhD

Mariana ASSENOVA has a PhD in Tourism from Sofia University "St. Kliment Ohridski", Bulgaria. She has been a mem academic staff of the Geography of Tourism department at Sofia University "St. Kliment Ohridski" for more than 28 y period 1997 – 2001 she was a deputy minister of the Ministry of Trade and Tourism and the Ministry of Economy in c Tourism. As an international expert she was involved in the implementation of several UNIDO projects for sustainable

addressing SMEs, as well as in the pilot testing of Hotel Energy Solutions e-tool in accommodation establishments in Bulgaria and of the Eur Tourism Indicators System (ETIS) in Sofia and the Danube region of Bulgaria.



Dr. Siya Cholakova, PhD

Siya CHOLAKOVA holds a PhD in Geography of Tourism from Sofia University "St. Kliment Ohridski", Bulgaria, as well Master's degrees – in Accounting and Audit and in Responsible Tourism Management. Her interests are in the field c development of mountain areas and resorts, trends in the specialised forms of tourism, as well as climate change im adaptation in tourism. She has over twenty years of experience in the tourism industry. Siya was involved in PAN Parl

certification (2007) and actively participated in all PAN Parks events in the country. Currently, she is an Assistant Professor at the Sofia Univer



Assoc. Prof. Elka Dogramadjieva, PhD

Elka DOGRAMADJIEVA holds a PhD in Tourism Geography from Sofia University "St. Kliment Ohridski", Bulgaria. For t eighteen years she has been a lecturer in BSc and MSc programmes and has authored over 50 scientific publications of sustainable tourism development, regional tourism studies, specialised types of tourism, innovations in tourism, a experiences. She has practical experience as a free-lance consultant in a number of sustainable tourism related proje

PHARE, the European Tourism Indicators System (ETIS) testing and implementation, etc. She has undergone specialised training within the Ec Project (2009) in Certification of Quality in Ecotourism – the European Ecotourism Labelling Standard.

- ✓ Collaboration with Sofia University Geography of Tourism department
- ✓ Support with the SMEs' baseline assessment
- ✓ Onsite pre-assessment GSTC criteria
- ✓ Mentorship (Workshops 1 and 2)
- ✓ Speakers (Workshops 1, 2 and 3)
- ✓ Individual Help Desk
- ✓ Elaboration of tailored templates and internal policy documents to be used by SMEs
- ✓ Support with the compliance of all certification criteria and provision of personalised advice







1st National Workshop – October 2022

Location of national workshop #1: Kyustendil, Bulgaria

Dates: 12th and 13th October 2022

- ✓ Two half days of work
- √ five sessions in total for both days
- ✓ Choice of most suitable certificate(s)
- ✓ Forthcoming challenges and action plan











2nd National Workshop – November 2022

Location of national workshop #2: Sofia, Bulgaria

Date: 16th November 2022



- ✓ One full day of work
- √ Four sessions in total
- ✓ Visit of a best practice example
- ✓ Definition of a roadmap towards the Green Key certification, practical overview of the application forms and Q&A









3rd National Workshop – April 2023

Location of national workshop #3: Sofia, Bulgaria

Date: 24th April 2023

✓ Presentation of participants' best practices











3rd National Workshop – April 2023

Location of national workshop #3: Sofia, Bulgaria

Date: 24th April 2023

✓ Cross sector collaborations









3rd National Workshop – April 2023

Location of national workshop #3: Sofia, Bulgaria

Date: 24th April 2023

✓ Green Key Award Ceremony





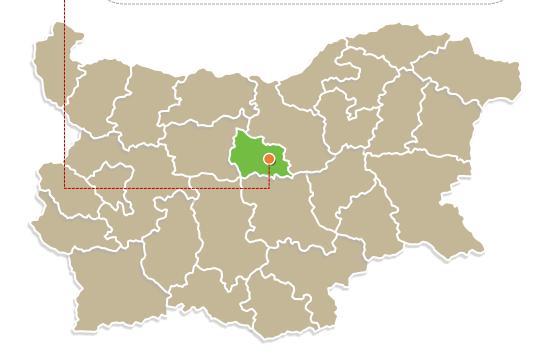






Complex "Bozhentski Chiflik"

Sabotkovtsi (Gabrovo municipality)













Traditions and nature preservation

Hospitality with responsibility for real food, pure nature and preserved traditions.

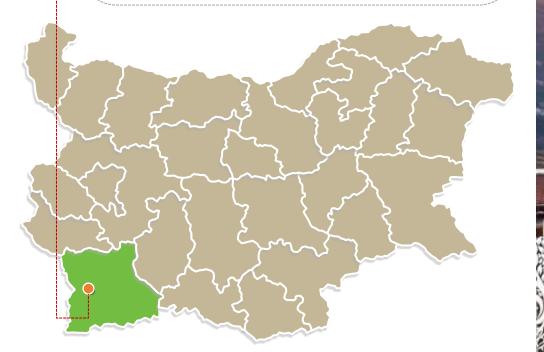




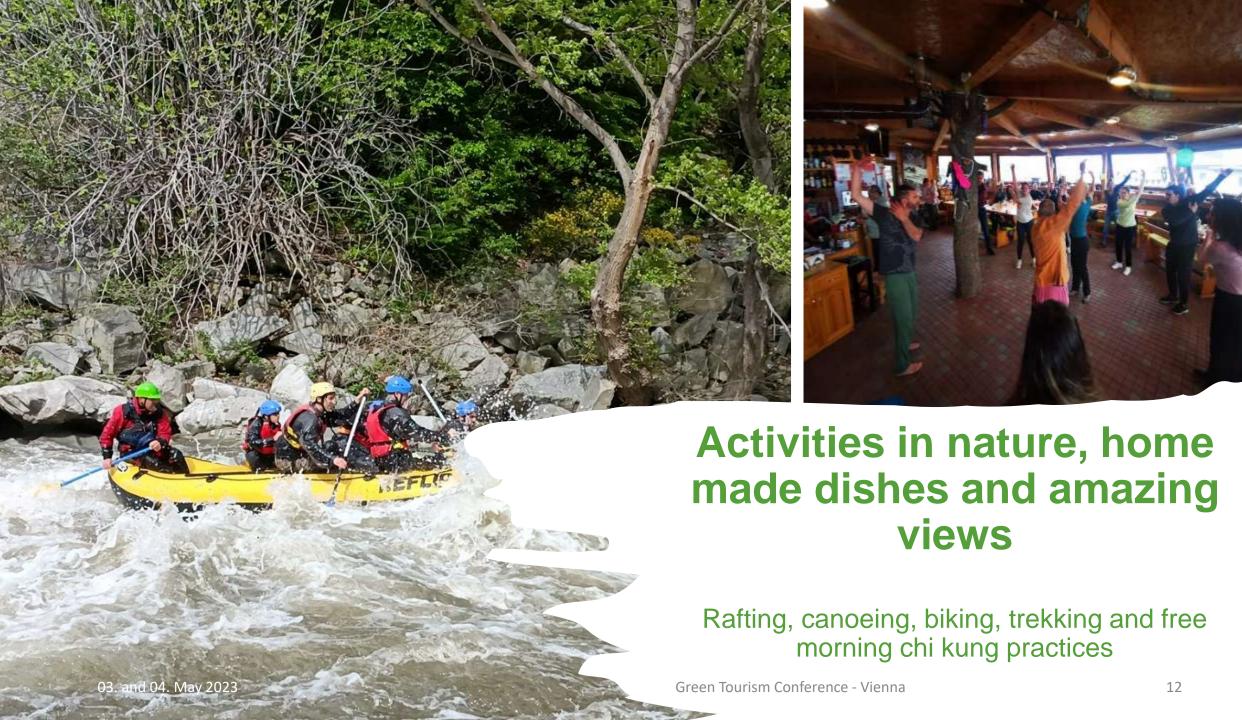


Eco Village "Debeli dab"

Stara Kresna (Blagoevgrad municipality)







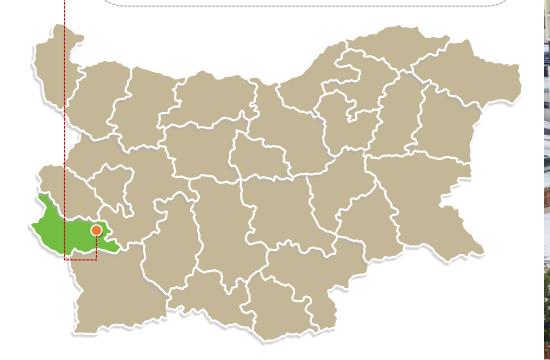






Hotel "Five Elements"

Sapareva Banya (Kyustendil municipality)







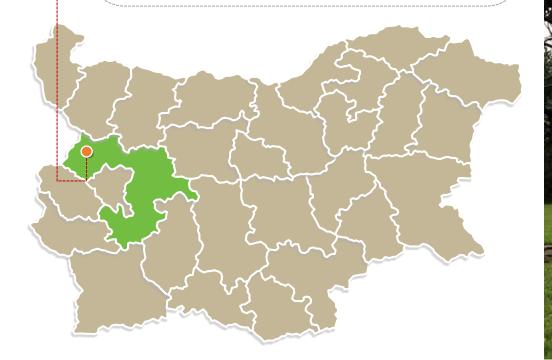






Boutique Complex "Forest Houses"

Godech (Godech municipality)









Harmonious and tranquil place nestled in nature

Hospitality, quality time, hard to find - hard to forget

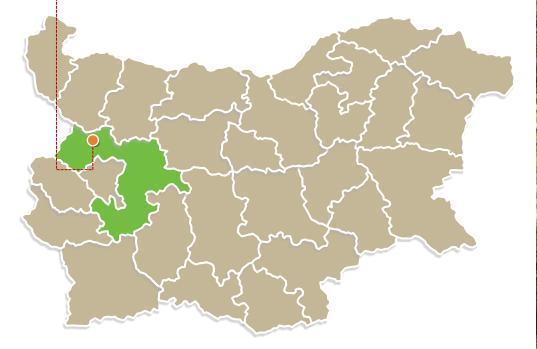




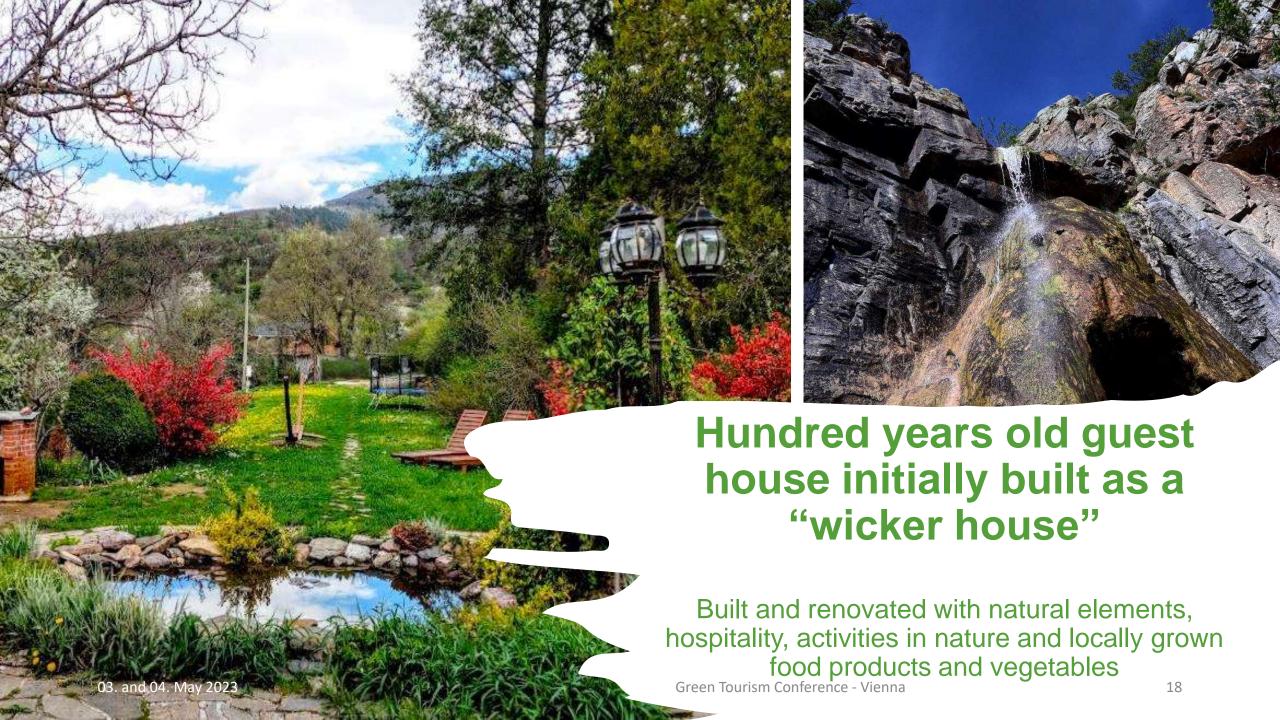


Guest House "Golden Horn"

Iskrets (Svoge municipality)







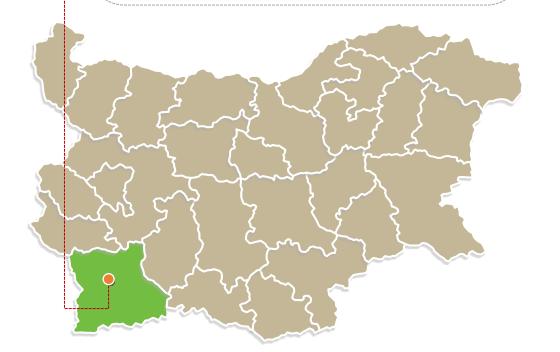






SPA complex "Katarino"

Razlog (Razlog municipality)









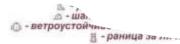
Предлагаме ви планински преходи в три

От месец май до началото на октомври гостите на **Катарино СПА Хоте** свободно в преходите. Преходите се провеждат по график, с предварително запилена професионални водачи. Според физическата подготовка на туристите преходите са средни по трудност и трудни. Продължителността на лесните преходите са от **3** до **6 часа**. Желателно е гостите да бъдат пред рецепция 10 минути по-рано от опредполучат допълнителна информация и инструкции за предстоящия преход. За всички участ е осигурена вода, плод и безплатен транспорт до началната точка на маршру до хотела. Във велопреходите може да бъде осигурен транспорт и до хотела. Във велопреходите не се включва наема на велосипед. Той се запът (заплаща се цената за един час ползване - **20 лв.**). Цена на преходите за хора, които възрастни - **50 лв.** деца до 14г. - **25 лв.**

Какво ви е необходимо за безопасни планински преходи?

* Нашият екип ви съветва да бъдете оборудвани с:





Environmental initiatives, SPA and relax

Engaging guests with environmental activities, trekking, recreation, local food production

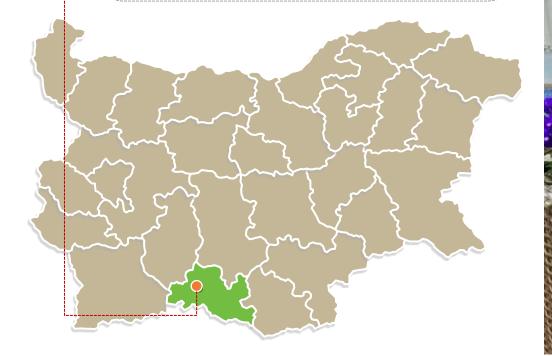






Hotel "Orpheus"

Devin (Devin municipality)







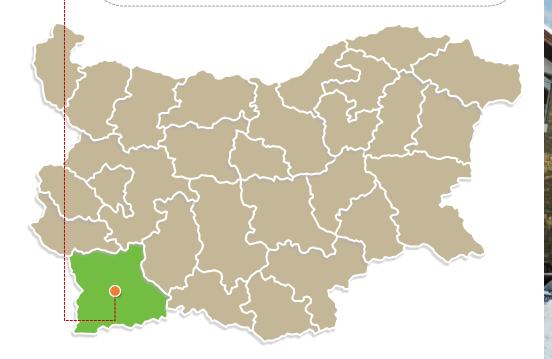






Hotel "Pirina Club"

Bansko (Bansko municipality)







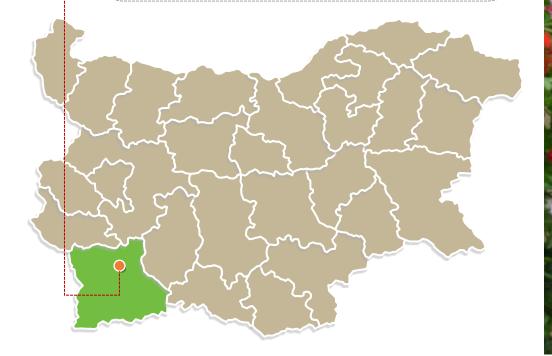




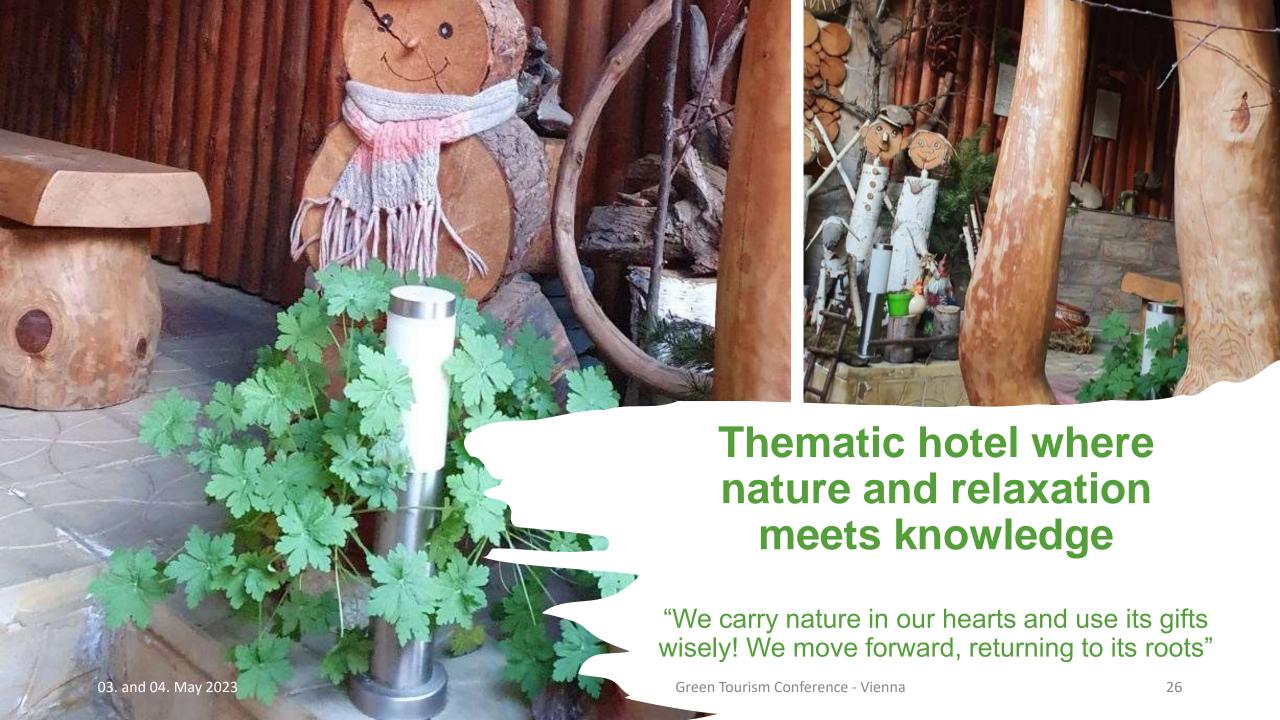


Thematic Hotel "Rudi"

Gorno Draglishte (Razlog municipality)







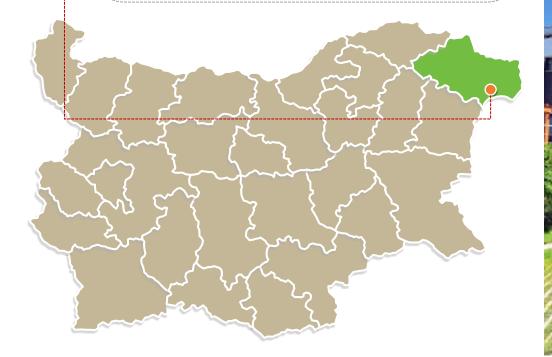






Hotel complex "Topola Skies Resort & Aquapark"

Topola (Kavarna municipality)









Entertainment, recreation and countless adventures

Activities and entertainment for the smallest visitors and their parents and of course - beautiful nature.

